

## Corporate

# Technology Analyst Summer Internship Program

JPMorgan Chase & Co. (NYSE: JPM) is a leading global financial services firm with assets of \$1.5 trillion and operations in more than 50 countries. The firm is a leader in investment banking, financial services for consumers, small business and commercial banking, financial transaction processing, asset and wealth management, and private equity. A component of the Dow Jones Industrial Average, JPMorgan Chase & Co. has its corporate headquarters in New York and its U.S. retail financial services and commercial banking headquarters in Chicago. Under the JPMorgan and Chase brands, the firm serves millions of consumers in the United States and many of the world's most prominent corporate, institutional and government clients.

### Program Overview

We seek highly motivated individuals for opportunities within our Operations, Management Services and Technology (OMST) Program. The description below outlines the 10 week summer internship within the Technology Analyst Program, which falls under the OMST umbrella.

The overall mission of JPMorgan Chase's technology team is to establish technology as a competitive advantage for the firm by coupling technological expertise with an understanding of our strategic vision. Information technology supports the spectrum of staff functions that lie at the heart of virtually every aspect of our business. The goal of the Technology Program is to introduce and prepare participants for the information technology organization at JPMorgan Chase through a 10 week internship. They will be exposed to different technology areas through varied training and presentations. Technology Summer Analysts join IT teams throughout the firm, which are responsible for designing, developing and supporting the applications or projects that give our businesses their competitive edge.

The summer internship program is primarily for students entering their senior year of college, with some opportunities for rising sophomores and juniors.

### Training

The Summer Internship is structured similarly to the full-time Technology Analyst Program. The variety of roles offered is vast and constantly evolving, with numerous opportunities to gain technology experience across all business areas. This creates a very exciting environment in which to launch a career. Here are some examples of what you could be doing:

#### **Business Systems Analyst**

As a business systems analyst you will be part of a team that will identify, assess, and record near-term business needs, recommend business priorities, document business requirements, and provide

insight on options, risk and cost vs. benefit. You may assist in project tracking, user acceptance testing, as well as creating and/or providing training for users.

#### **Application Development Analyst**

As an application development analyst, you may design, develop, code, test, debug, and document programming applications to satisfy requirements of one or more user areas. You will translate business and technical requirements into technical application specifications. You may also be required to modify application code and develop reporting capabilities.

#### **Application Service Delivery Analyst**

As an application service delivery analyst, you may perform day-to-day production support for applications, diagnose problems, and resolve production issues. You will install/remove, configure, and maintain operating system workstations and servers, including web servers, database servers and application servers, in support of business processing requirements. You may also be required to monitor and tune systems to achieve optimum performance levels and analyze system support processes.

Technology Analyst Program Summer Interns are encouraged to apply for the full-time Technology Analyst Program.

### Qualifications

- Demonstrate strong leadership aptitude, strong analytical and interpersonal skills
- Communicate effectively at all levels, multi-task, and solve problems creatively
- Technical skills required may include a working knowledge of C, C++, JAVA, requirements gathering, infrastructure, or server administration
- Preferred majors include: Computer Science, Computer Engineering, Information Systems and/or MIS
- Strong academic record with a minimum GPA of 3.2 is preferred
- Self-directed, results-oriented, and customer-focused
- Candidates must have the eligibility to work permanently in the U.S.

### Locations\*

- Midwest
- Mid-Atlantic (Delaware)
- New York Metro Area
- Tampa, FL
- Texas

\*Please select only one location when applying online

